



Hajj Information and trip conditions



Parvaz e Noor
Tour & Travel Agency

Attention: Please review the following Hajj information and trip conditions entirely before your trip

Dear Pilgrim,

It is highly recommended that you carefully review the information provided in this document and travel well prepared, as you will likely experience all the points noted below.

1. The law and rules of performing Hajj that are enforced by Saudi government are very strict and are enforced rigorously and are enforced equally for all pilgrims of different countries. Our group's program is designed around those rules. Note that those rules may be significantly different than what you may have experienced in an Umrah or visit trip to Saudi. You should make yourself aware of those rules as noted in this document.
2. Before starting your trip, make sure that you have attached a "Parvaze Noor" sticker label to the back cover of your passport. Also make sure the following information is written on your luggage tags: Name, Last Name, Airline, Flight Number, Cell phone numbers of Parvaze Noor team leader, and the name of your hotel in Madinah (Hotel Intercontinental), so in case your luggage is lost, we can help locating it.
Cell Phone number of Mr. Seyed Mohsen Bagheri in Saudi: 0504367909
Note that after arriving in Madinah airport, identifying your luggage and delivering them to our staff members who will be waiting for you outside of the arrival terminal is your responsibility.
3. Since your passports will be collected by Saudi agents upon leaving the airport, please make sure that you do not leave your ticket, any ID card, or other documents like your "green card" or "PR card" inside your passport booklet.
4. At the point of entry, you should deliver the \$275 certified checks or bank drafts (payable to "Unified Agents Office" that you should have obtained before entering Saudi) to Saudi agents. The agents will take the check and attach a set of coupon stickers to your passport that will be used to receive services such as bus transport between cities in Saudi as well as tents in Mina and Arafat. If you misplace your check, you should pay this fee again in Saudi and that may impose some delays.
5. As per Saudi Hajj Ministry, during the Hajj season and without any exception, all Pilgrims' passports will be collected by Saudi government at the point of entry. These passports will not be returned to the pilgrim or Hajj group before the end of your hajj trip.
6. During the Hajj season, there will be special control rules at Saudi airports that may result in long wait times between 2 to 4 hours. Those restrictions are imposed to all pilgrims and there is not much we could do to expedite the process.
7. Our staff will be present at Madinah airport to welcome you as you arrive and to help with your paperwork and your smooth transfer to the hotel. They will be holding "Parvaze Noor" banners outside of the arrival terminal. Sample images of "Parvaze Noor" signs are available on our website for your information.



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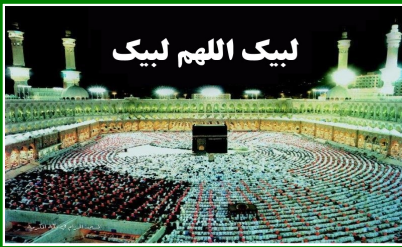
Note the following contact information in Madinah airport:

Mr. Morteza Tehrani (Cell: 0557805992)

Mr. Mojtaba Karimi (Cell: 0532119528)

For coordination: Mr. Pahlavan (Cell: 0534289902)

8. Our Staff will be accompanying you all the way from the airport to the Madinah Intercontinental hotel.
9. After arriving in Madinah airport and picking up your luggage please leave the arrival terminal as soon as possible and introduce yourself to our staff who will be holding "Parvae Noor" banners. They will guide you to the buses that will be waiting for you. Please make sure that you do not leave your luggage behind in the airport.
10. During the entire trip be aware of possible pickpockets and thieves. Take good care of your cash and valuables.
11. Travel time from Madinah airport to the hotel is about 30 min. After entering the hotel feel comfortable in the lobby of hotel while we assign your room. Your luggage will be offloaded by hotel staff. Just make sure that your carry on and personal belonging are not left in the bus.
12. We will do our best to assign your hotel room as quick as possible in collaboration with your group leader and the management. Note that Rooms in Madinah hotel have 4 beds and female and male pilgrims will have separate rooms for the entire trip. Those pilgrims who prefer to use rooms with 2 or 3 beds in Makkah or Madinah should note their preferences during the registration process by paying the differential cost, so that we can plan accordingly.
13. After you are rested, in coordination with the group's imam, we will have a group visit to the Prophet's Mosque and the Baghi' cemetery. In each case, detailed description and history of each location will be provided.
14. In Madinah, breakfast and dinner are open buffet in the hotel restaurant. Please pay attention to the restaurant's hours of operation and our schedule. Note that you will be financially responsible for ordering any food or drink outside of the announced hours of breakfast and dinner.
15. In Madinah, we will offer a daily one-hour lecture to overview Hajj rituals. The lecture will also cover a brief history and significance of holy sites and historic locations. After 3 days, we will go for a group Ziarat of Uhud, Zu-Qiblatain, Quba, and Seven-Mosques. The tour will start at 7 am and descriptions of each site will be provided by Imam.
16. On the eve of 1st of Zul-Hajjah (at 10 pm), your luggage should be ready outside of your hotel room door, so our staff can transport them to Makkah for you.
17. Our departure from Madinah would be on 1st of Zul-Hajjah. On that day, we should all be ready around 2pm in the lobby of hotel while wearing our Ihram cloths. After the arrival of buses and receiving confirmation of Saudi Hajj Ministry representatives, the buses will first take us to the Shajarah Mosque. We will provide further information about our travel to Makkah the day before our departure. While checking out of your hotel room, please make sure that you do not leave anything behind. Also note that you should sit only in the



Hajj Information and trip conditions



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Tour & Travel Agency

designated bus, as each bus has a pre-assigned list of passengers. The buses will be inspected and the list will be controlled by Saudi Police who will be examining the list against your passports that were collected at the point of entry.

18. From this point on till the end of trip, we will continually face Saudi government's strict security control and check points. It is likely that our travel time from the hotel to Shajarah Mosque that in a normal case should not be more than 20 min to take up to 4 hours. It is important to note that those delays are beyond our control.
After arriving in Shajarah Mosque and receiving instructions, we will enter the Mosque (ladies and gentlemen should use different entrances) to perform rituals, take the Ihram Intention, and say Ihram supplications and "Labbayk". We will pray our Maghrib and Isha salaah at the mosque before riding the buses to Makkah. A cold dinner will be served in the buses while travelling to Makkah.
19. Travel distance between Madinnah and Makkah is 410 Km (~255 miles) and should typically take around 5 hours, however, due to extreme security concerns and many Saudi check points along the road, the travel time can take between 6 to 8 hours after leaving Shajarah Mosque. It is essential to be patient and be ready for long wait times while sitting in the buses, as we have no control over the clearance process that are imposed by Saudi police.
20. After arriving in Makkah, you will receive keys to your pre-assigned rooms in Parvazenoor Hotel. Your larger luggage has been transferred to the hotel the night before, so you should be able to pick them up and move to your room.
21. After a short rest in your room, in coordination with our Imam and after considering all the facts and conditions, we will schedule the best time to take the entire group to the Masjid al-Haram to perform their Tavaaf and Umrah rituals. After performing those rituals, you can get out of the state of ihram and wear your normal cloths. We will have a daily one-hour lecture series everyday in each hotel and all pilgrims are requested to attend.
22. There will be a 24 hours a day free bus service from the hotel-apartment to Haram and return from the 1st to 6th of Zul-Hijjah. However, you should note that the bus service will be discontinued from the 7th day of Zul Hazzah while Saudi agents prepare busses for moving pilgrims to Arafat and Mina.
23. On the afternoon of the 8th day of Zul-Hijjah, around 5 pm, after wearing our Ihram cloths, we will assemble in the gathering hall of each hotel to take Ihram intention and say "Labbayk" and Ihram rituals. After getting into the state of Ihram, we will take buses and move to Arafat.
24. The main hajj procedure and difficult steps of hajj will start from this point on and will continue till the afternoon of the 12th day of Zul-Hijjah. We should be well prepared for those challenges and restrictions. We should practice self-control, patience, and piety so that after those few difficult days of prayers in the deserts on Mina and Arafat and living under the tents with very limited facilities, we will be changed into better servants of Allah Ta'ala.
25. Our intention to stay in Arafat will be from the noon time of the 9th day of Zul-Hijjah till the maghrib (dusk). After sunset, we will ride buses and move to Masha'r al-Haram (Muzdalifah). Due to traffic congestion, this may take few hours and we should be ready for that. As for women, they do not to stay in Muzdalifah. They will experience something called emergency stay while passing through Muzadifah by bus on their way to



Hajj Information and trip conditions



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Mina. After arriving in Mina, they will go for stoning the big Jamarah (Satan) while still the site is not crowded and then return to their tents to rest.

26. On the morning of the 10th day of Zul-Hijjah, men pilgrims will arrive in Mina. They will walk (a long and crowded way) to Jamarat to stone the big Jamarah (Satan). After sacrificing your sheep (by group leader who will act as your representative in the slaughter house) and after shaving our head (or cutting hair), we can get out of the state of Ihram and change to regular cloths. We need to have the intention and stay in Mina that evening from dusk till official "Sharia" mid-night.
27. On the 11th day of Zul-Hijjah, first thing in the morning, we will go to Jamarat to stone all three Jamarah walls. Again in the evening, we should have the intention and stay in Mina from dusk till official "Sharia" mid-night for the second night. After mid-night, we will walk a distance of about 2 Km from our tents to buses and will go to Masjid al-Haram to perform our mandatory Tawaf and Hajj rituals. The process will include; Tawaf, Tawaf prayer, Sa'i between safa and Marva, Tawaf of Nisa, and Tawaf of Nisa Prayer. After that we will be back to our hotels for a short rest.
28. On the 12th days of Zul-Hijjah, we should be at Mina by around 11 am and stone all three Jamarat. After official Noon time (noon Azan) we will leave Mina and walk back to our hotels. Our official Hajj rituals are finished at this point.
29. Please note that from the moment you arrive in Saudi till your departure and throughout the trip, the group management, Imam, staff, and your group leaders will accompany you in Arafat, Mashar, and Mina. After going through this difficult procedures and completing your rituals, Insha'Allah you will have an accepted Hajj by Allah Ta'ala.

Please review all the information provide in this document and well prepare yourself for this difficult, while highly spiritual and beautiful trip of your life-time.

Note that we may face other unexpected challenges and difficulties that we should all try to overcome together. We would be happy to provide answer to your other questions, should there be one.

May your hajj be accepted by Allah Ta'ala.

Best Regards,
Seyed Mohsen Bagheri